



HomeSafe Counselors

All ONE Mortgage/SoftSecond borrowers have access to free one-on-one post-purchase counseling sessions. These counseling services provide you with the opportunity to discuss a wide variety of issues affecting your role as a homeowner with industry professionals who can provide guidance and suggest resources relevant to your circumstances.

These counselors provide invaluable assistance when you fall behind in your payments, but they can also help you through other common issues related to refinancing or selling; budgeting; and planning repair, maintenance or updates to your home.

County/Metro Area	Agency	Contact
Barnstable, Dukes & Nantucket	Housing Assistance Corporation Cape Cod	Betsie Rumbaugh brumbaugh@haconcapecod.org (508) 771-5400 ext 285
Berkshire, Franklin, & Hampden	Way Finders *en Español & English	Linda Morales homeownership@wayfindersma.org (413) 233-1621
Greater Boston (Bristol, Norfolk, Plymouth, Southern Essex, Southern Middlesex, & Suffolk)	Massachusetts Affordable Housing Alliance* *en Español & English	Michelle Crockett mcrockett@mahahome.org (857) 293-0962
Hampshire	Valley CDC	Donna Cabana dc@valleycdc.com (413) 586-5855 ext 180
Northern Essex & Northern Middlesex	Lawrence CommunityWorks *en Español & English	Vanya Martinez vmartinez@lawrencecommunityworks.org (978) 237-4876
Worcester	RCAP Housing Solutions *en Español & English	Janice St. Amand jstamand@rcapsolutions.org (978) 630-6624

The ONE Mortgage team is available to answer any questions, call us at 1-800-752-7131 or email ONEMortgage@mhp.net

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